



PRODUCT CATALOGUE
Modular therapy units



EMS Physio ... making it better

Welcome to the new edition of the EMS Physio catalogue and thank you for considering us as your supplier. It's packed full of the latest medical equipment, designed specifically for the clinical needs of physiotherapists and rehabilitation teams.

As you may know, in June 2006, Electro-Medical Supplies (Greenham) Ltd became EMS Physio Ltd. This coincided with our move to brand new, purpose-built premises at Grove Technology Park in the heart of Oxfordshire. The new name is simpler and more descriptive, whilst still retaining the informal name by which we have been known for over 80 years.

Our core values remain the same – excellent equipment, supported by trained and knowledgeable staff, complemented by the highest quality and on-going service.

In each of our catalogues, you will find innovative, high value products which are competitively priced, meeting all your physiotherapy and rehabilitation equipment requirements.

Whether it's ultrasound, shortwave, couches, electrotherapy, laser, exercise equipment, gait analysis, compression therapy, or real-time medical imaging, EMS Physio is your obvious choice.

Please do let us know what you think.

James Greenham
Managing Director



EMS Physio Ltd was established in 1924. It is a family-owned company and is based at Grove Technology Park, in Oxfordshire, England and occupies 1,600 sq metres of purpose built offices, factory and warehousing.

A team of engineers continually develops new electrotherapy equipment and supports existing products. We are able to offer customers in-depth technical guidance as necessary.

All EMS Physio products are manufactured at Grove Technology Park, ensuring the highest standards of quality are achieved. The company first achieved ISO9001 and ISO13485 accreditation in 1995 and continues to deliver the best in product quality. All products are CE marked in accordance with the EU Medical Device Directive.

Our level of experience and customer support is unrivalled. The sale is the start of our relationship with you, not the end.

Our products are your investment. With regular servicing by trained personnel, your equipment can provide a long-term contribution to your clinical needs.



"excellent equipment, supported by trained and knowledgeable staff, complemented by the highest quality and on-going service"

MEDI-LINK – the modular therapy system

EMS Physio developed MEDI-LINK as a modular therapy system that allows a department or clinic to build an electrotherapy system to their exact needs. As the department or clinic expands more modalities can be added.



MEDI-LINK is the first modular system in the world with a reputation for reliable and dependable performance. It will work anywhere in the world without the need for a separate voltage transformer.

It's versatile, with touch sensitive keypads and a unique modality-locking mechanism.

This system was designed with the operator and patient in mind, it has no electrical connections between each module. Each module receives its power through magnetic and infrared interfaces.

Simply attach the required modules to the MEDI-LINK control module and you have a custom-made electrotherapy system, built to your own clinical needs.

Modalities

The MEDI-LINK system has a total of seven modalities that can be used. A total of four can be attached at any one time, and two of these therapies can be applied at any time (excluding pulsed shortwave).

- **Ultrasound**
- **Interferential**
(combination therapy can be used with the above two therapies together)
- **Pulsed shortwave**
- **Medi-wave**
- **Laser**
- **EMG biofeedback**
- **Stimulation**

MEDI-LINK is lightweight and portable, a custom-designed trolley is available to enable easy movement between cubicles within the clinic.

A choice of protective carrying cases is available, for using the MEDI-LINK system within the community.

MEDI-LINK is used by many professional sports teams in the UK - by the England football team, England cricket team and England rugby teams. It is also used at The Wimbledon Championships each year and is chosen by British athletics teams for the Olympics and Commonwealth championships.

MEDI-LINK control module

The heart of the system

The driving force behind the MEDI-LINK system. This controls and monitors each MEDI-LINK module, displaying the details of each therapy on a bright, back-lit screen. The keypad enables each therapy to be chosen and treatments to be selected.

Once a MEDI-LINK control module is purchased, simply choose the modules to build a custom-made therapy centre.

- Clear set-up and treatment selection on a bright back-lit screen
- Multilingual display available from the system set-up menu
- Touch sensitive keypad with raised keys
- Compact and lightweight
- Flip-up screen can be locked down for transportation



Technical Specification

Power Input 100-240Vac 200va, Display 240 X 128 Pixel Graphics Backlit LCD, Classification Class 1 BF (EN60601-1), Size 240 x 210 x 100mm, Weight 2 kg

MEDI-LINK control module

MEDI-LINK control module with carrying handle

ML9000

MEDI-LINK ultrasound module

The MEDI-LINK dual-frequency ultrasound module has two sockets for permanent connection of both large and small treatment heads - saving time. A simple press of the key on the control module switches between treatment heads. Clear indications on the control module screen show selections of time, treatment head, mode of output and contact.

- Large or small treatment heads available
- Dual-frequency output through each of the large or small treatment heads
- Light indicator in the treatment head clearly shows successful contact
- Treatment time stops with visual indication if patient contact is insufficient
- Wide range output of modes (1:1, 1:2, 1:4, 1:9, continuous and user-defined)
- Can be connected to the MEDI-LINK interferential module for combination therapy
- Memory function for easy recall of favourite programs



If you use ultrasound, you'll need one of these
 Use the EMS ultrasound output indicator to check your ultrasound unit on a weekly basis.
 (This device is not intended for calibration.)



Technical Specification

Frequency 1MHz And 3MHz, Treatment Time 0-30 Minutes (Treatment Linked), Intensity 0-2W/cm², Modes CW And Pulsed 1:1, 1:2, 1:4, 1:9 And User-defined, Contact Monitor Luminous Ring On Treatment Head, Large Transducer ERA 5cm² BNR <6, Small Transducer ERA 0.5cm² BNR <6, Size 210 x 80 x 100mm, Weight 1kg

MEDI-LINK ultrasound module
 MEDI-LINK dual-frequency ultrasound module (must be used with MEDI-LINK control module)

ML9110

Ultrasound output indicator
 EMS precision ultrasound balance (see page 13)

RTB01
CAL102

Accessory Ordering Information

Large treatment head with cable
 Small treatment head with cable
 Combination therapy lead
 Large angled treatment head (15 degrees), shower head style
 EMS ultrasonic coupling medium (12 x 170ml bottles)
 EMS ultrasonic coupling medium (1litre bottle)
 Dispenser pump (for litre bottles)

ML9120
ML9130
ML9140
ML9150
EMS502
EMS502A
EMS502B



MEDI-LINK interferential module

The MEDI-LINK interferential module offers 2 and 4-pole therapy, covering the full range of medium frequency pain relief and muscle stimulation. It comes complete with accessories and has a socket for an optional remote control for patient use. The system includes a built-in patient safety monitor.

- Two carrier frequencies - 2kHz and 4kHz
- Simple key button procedures on the control module allow selection of interferential, TENS or Russian stimulation
- Vector and surge patterns
- Loss of good contact and lead-fault safety alarms
- Can be connected to the MEDI-LINK ultrasound module for combination therapy
- Memory function for easy recall of favourite programs



MEDI-LINK INTERFERENTIAL SYSTEM

£1,660

(excludes VAT and delivery)

Comprises: MEDI-LINK control module, MEDI-LINK interferential module, complete set of accessories



Technical Specification

2/4-pole Interferential Module: Carrier Frequency 2kHz or 4kHz, Modulation Frequency (AMF) 0-250Hz, Swing Patterns 1/1 Square, 6/6 Square, 6/6 Triangular and User-defined, Vector Slow, Fast and User-defined, Surge 3 To 10 Surges/minute and User-defined, Treatments 16 User-defined Programs, Output Constant Current, 0-140mA Peak Into 500 Ohms, Optional Remote Output Control, **Tens:** Pulse Width 50-400 Microsecs, Frequency 1-250Hz, Modes Continuous, Burst, Surge, Waveforms Asymmetric, Symmetric and Sequential Pulse, **Russian Stimulation:** Frequency 2500Hz, Burst Frequency 1-100Hz, Burst Ratio 1:1, 1:2, 1:4 or User-defined

MEDI-LINK Interferential Module

MEDI-LINK 2 and 4-pole interferential module (must be used with MEDI-LINK control module) with one four-pole patient lead, one two-pole patient lead, four medium rubber electrodes (100 x 70mm), four medium sponges, six electrode connection cables (blue and yellow), four stretch bandages (small and medium) and combination therapy lead

ML9410

Accessory Ordering Information

(For a full list of stimulation accessories see pages 8 & 9)

1 Patient-operated remote control unit	ML9420
2 Periform vaginal probe (single patient use - 34mm diameter)	RB5160
3 Anuform anal probe (single patient use - 25mm diameter)	RB5164
4 Femelex vaginal probe (single patient use - 26mm diameter)	RB495
5 Internal probe adaptor (for use with ML9410 only)	RB5163
Link lead for all single patient probes to RB5163 (not shown)	RB5162
Booklet - EMS Guide to Interferential & Combination Therapy	EDC303

MEDI-LINK Medi-Wave module

The MEDI-LINK Medi-Wave module offers 2Hz muscle stimulation and 60Hz profound analgesia. It emulates the H waveform found in nerve signals (Hoffman Reflex) which results in greater and deeper penetration of a low frequency current, whilst using significantly less power than other modalities. This modality is particularly effective in treating sports injuries and is used by many of the top sports teams in the UK - England football, cricket and rugby - as well as a large number of sports injury clinics.

MEDI-LINK MEDI-WAVE SYSTEM

Comprises: MEDI-LINK control module,
MEDI-LINK MEDI-WAVE module,
complete set of accessories

- **Non-fatiguing muscle stimulation at 2Hz to dramatically increase the blood flow through an injury**
- **Exceptional pain relief at 60Hz (cf Melzack and Wall)**
- **Can run at 16Hz providing muscle stimulation/pain relief simultaneously**
- **Low skin impedance makes it more comfortable for the patient**
- **Helps accelerate the body's own healing process**
- **Screen display shows chosen frequency and strength of output**
- **Memory function for easy recall of favourite programmes**
- **Can be connected to the MEDI-LINK ultrasound module for combination therapy**



Technical Specification

Output Waveform Differentiated Pulse Width 6ms, Output Voltage 150V Peak Maximum Less Than 10V rms into 1kohm, Output Current 70mA Peak, Maximum Less Than 10mA rms Into 1kohm, Pulse Frequency 2 To 60Hz

MEDI-LINK Medi-Wave module

MEDI-LINK Medi-Wave module
(must be used with MEDI-LINK control module)
with two two-pole patient leads with junction box, four connecting cables (blue and yellow) and four self-adhesive disposable electrodes (50 x 50mm)

ML9320

Stimulation Accessory Ordering Information

Booklet - EMS Guide to Medi-Wave by Prof Tim Watson

- | | |
|---|----------------|
| 1. Small sponge electrode covers (set of 4) | EDC304 |
| 2. Small conductive rubber electrodes (70 x 50 mm - set of 4) | NC3052A |
| 3. Medium sponge electrode covers (set of 4) | NC3052B |
| 4. Medium conductive rubber electrodes (100 x 70 mm - set of 4) | NC3053A |
| 5. Large sponge electrode covers (set of 4) | NC3053B |
| 6. Large conductive rubber electrodes (130 x 100 mm - set of 4) | NC3054A |
| | NC3054B |

- | | |
|--|----------------|
| 7. Four-pole patient lead | NC3055A |
| 8. Two-pole patient lead | NC3056A |
| 9. Blue electrode connection cables (1 pair) | NC3057 |
| Yellow electrode connection cables (1 pair) | NC3058 |
| 10. Patient-operated remote control unit (for use with interferential therapy) | ML9420 |
| Electrode handle (not shown) | NC3041 |
| MEDI-LINK cable for connecting electrode handle | NC3042A |
| Circular pad electrode (12mm) | NC3046 |
| Circular pad electrode (37mm) | NC3048 |
| Muscle testing electrode (ball electrode) | NC311 |
| Elasticated Velcro strap - 300mm long | E18 |
| Elasticated Velcro strap - 500mm long | E19 |
| Elasticated Velcro strap - 750mm long | E20 |
| Elasticated Velcro strap - 1000mm long | E21 |

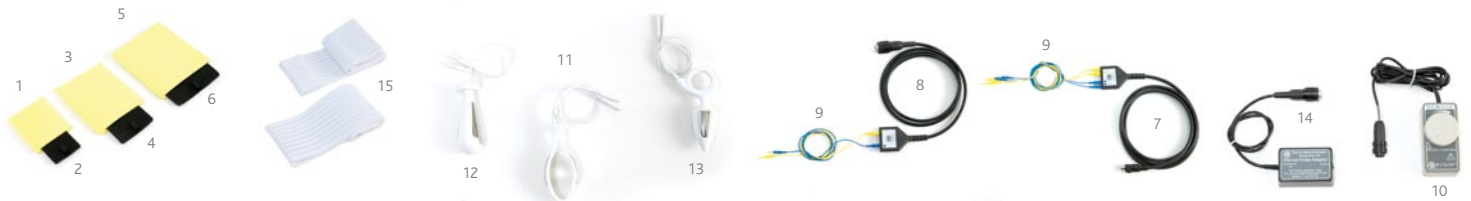
MEDI-LINK stimulation module

The MEDI-LINK stimulation module offers a wide range of low frequency stimulation therapies with quick and easy set-up and 16 user-defined programs for accessing particular treatment regimes.



Comprises: MEDI-LINK control module, MEDI-LINK stimulation module, complete set of accessories

- Diadynamic (DF, MF, CP, CPiso, RS, LP) output
- Sinusoidal treatment therapy
- Galvanic and Interrupted Galvanic
- Faradic output
- Patient safety alarms
- Strength/duration curve calculations



Technical Specification

Treatment Programs 16 User-defined Programs, **Sinusoidal:** Frequency 50Hz, Output 0-250V Peak to Peak, Constant Voltage, **Diadynamic:** Current Type DF, MF, CP, CPiso, RS, LP, Output 0-70mA Peak, Constant Current, Polarity Positive, Negative or Autoreverse, **Faradic:** Frequency 50Hz, Surge Rate 1 to 60 Per Minute, Surge Pattern Rectangular, Triangular, Trapezoidal or User Defined, Output 0-150V Peak to Peak, Constant Current, **Galvanic:** Output 0-70mA, Constant Current, **Interrupted Galvanic:** Pulse Width 10 µs - 600 ms, Pulse Shape Rectangular, Triangular, Trapezoidal or User Defined, Surge Rate 1 to 60 Per Minute, Pulse Rate 1 to 60 Per Minute, Output 0-125V peak, constant voltage, Size 210 x 80 x 100mm, Weight 1kg

MEDI-LINK stimulation module

MEDI-LINK stimulation module (must be used with MEDI-LINK control module) with two-pole patient lead with junction box, connecting cables (blue and yellow), two medium (100 x 70mm) rubber electrodes, sponge covers and two elasticated Velcro straps (small and medium)

ML9310

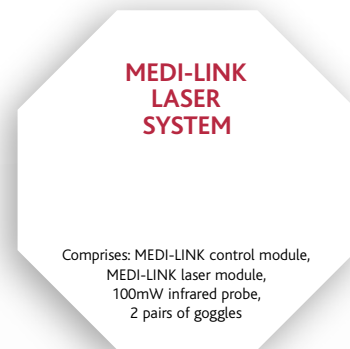
Stimulation Accessory Ordering Information

- | | |
|---|---------------|
| 11. Periform vaginal probe (single patient use - 34mm diameter) | RB5160 |
| 12. Femelex vaginal probe (single patient use - 26mm diameter) | RB495 |
| 13. Anuform anal probe (single patient use - 25mm diameter) | RB5164 |
| Link lead for all single patient probes to RB5163 (not shown) | RB5162 |
| 14. Internal probe adaptor (for use with interferential therapy) | RB5163 |
| 15. Stretch bandage - 600 x 75mm | DU1 |
| Stretch bandage - 1200 x 75mm | DU2 |
| Stretch bandage - 600 x 50mm | DU4 |

- | | |
|--|--------------|
| PALS platinum self adhesive electrodes (25 mm diameter, pack of 4) | RB450 |
| PALS platinum self adhesive electrodes (33 x 54 mm, pack of 4) | RB410 |
| PALS platinum self adhesive electrodes (50 x 50 mm, pack of 4) | RB430 |
| PALS platinum self adhesive electrodes (80 x 100 mm, pack of 2) | RB440 |
| Other sizes available, by special order | |

MEDI-LINK laser module

The MEDI-LINK laser module is a high specification laser therapy system with a choice of probes. It has a skin conductance monitor which helps the therapist to pinpoint the damaged area of tissue or to treat on acupuncture points - ideal for electro-acupuncture. Two cluster probes are available for easy treatment of musculo-skeletal injuries.



- A range of single and cluster probes
- Display and setting of output energy can be in joules or in time
- Twin output sockets for two probes, to save time and add flexibility
- Memory function for easy recall of favourite programmes
- Optional multi-function box for use in monitoring probe power
- Skin conductance monitor provided as standard



Technical Specification

Frequency 2Hz - 20kHz, Timer 0-10 Minutes, Energy Display/set Total Energy in Joules, Skin Conductance Trigger Point Location (Treatment Linked), Treatment Programs: 16 User-defined Program, Probes Suitable For All Probes Shown On This Page, Size 210 x 80 x 100mm, Weight 1kg, **Visible Led Probe:** Output Power (Ave) 10mW, Wavelength 640nm, Duty Cycle 90%, **Infrared Laser Probe:** Output Power (Ave) 100mW, Wavelength 905nm, Duty Cycle 9%, **19-diode Cluster Probe:** Output Power (Ave) 9x10mW (Visible) & 10x15mW (Infrared), Wavelength 640nm & 950nm, Duty Cycle 90%, **60-diode Cluster Probe:** Output Power (Ave) 32x10mW (Visible) & 28x15mW (Infrared), Wavelength 640nm & 950nm, Duty cycle 90%

MEDI-LINK laser module

MEDI-LINK laser module
(must be used with MEDI-LINK control module)

ML9810

Accessory Ordering Information

1. 100mW infrared LASER probe (905nm) **ML9825**
2. 10mW visible LED probe (640nm) **ML9830**
3. 19-diode LED cluster probe (9x640nm, 10x950nm) **ML9840**

4. 60-diode LED cluster probe (32x640nm, 28x950nm) **ML9860**
 5. Multi-function box **ML9890**
 6. Reference Electrode **ML9850**
- Set of protective goggles (two pairs) **RB308**
Booklet - *An introduction to Low Level Laser Therapy* by Prof David Baxter **EDC302**



MEDI-LINK pulsed shortwave module

Probably the lightest shortwave unit in the world! The complete MEDI-LINK pulsed shortwave system weighs only 3.5kg and can be carried easily in a shoulder bag. It can be used with body applicators for complete portability, or a trolley-mounted applicator with an adjustable arm for clinic use.

- The most portable pulsed shortwave world-wide
- A wide range of pulse widths and frequencies
- Supplied with treatment guidance chart
- Memory function for easy recall of favourite programmes
- Choice of three applicators - all with automatic tuning
- Variable peak power whilst operating to adjust to patient requirements



OPTIONAL CARRYING BAG
(SEE PAGE 14)



**MEDI-LINK
PULSED SHORTWAVE
SYSTEM**

£2,425

(excludes VAT and delivery)

Comprises: MEDI-LINK control module,
MEDI-LINK pulsed shortwave
module, large
body applicator

Technical Specification

Frequency 27.12MHz, Peak Output Power 0-50W Variable, Pulse Repetition Rate 5-400Hz, Pulse Width 20-400 µs, Display Peak and Average Power, Treatment Time 0-30 Minutes, Treatment Programs 16 User-defined Programs, Size 210 x 80 x 100mm, Weight 1kg, **Applicators:** HI-Q-TR 180mm Diameter Applicator (Inductive), Complete With Adjustable Arm For Mounting On The Medi-link Clinical Trolley, HI-Q-LB 180mm Diameter Body-mounted (Inductive), HI-Q-SB 100mm Diameter Body-mounted (Inductive)

MEDI-LINK pulsed shortwave module
MEDI-LINK pulsed shortwave module
(must be used with MEDI-LINK control module)

ML9610

Accessory Ordering Information

MEDI-LINK HI-Q-TR applicator, arm & trolley mounting accessories **ML9620**
(See page 14 for illustration)
MEDI-LINK HI-Q-LB (large) applicator with accessories **ML9630**
MEDI-LINK HI-Q-SB (small) applicator with accessories **ML9640**
Booklet - *An introduction to Shortwave* by Prof Tim Watson **EDC305**

MEDI-LINK EMG biofeedback module

The MEDI-LINK EMG biofeedback module offers patient education and rehabilitation on a wide variety of surface muscles, as well as continence re-education - from just one unit. With an on-screen graph for instant evaluation, this system is highly sophisticated yet easy to operate.

- **Single or dual-channel quantitative information**
- **Suitable for a wide range of muscle re-education conditions - anterior knee, unstable shoulder, continence re-education, oral pharyngeal dysphasia, TMJ and bruxism**
- **Ideal for rehabilitation in post-operative trauma, teaching muscle relaxation, posture improvement, phantom limb pain and goal setting**
- **Real time signal displays in both bar chart and graph form**
- **Memory of previous settings - saving time**

**MEDI-LINK
EMG BIOFEEDBACK
SYSTEM**

Comprises: MEDI-LINK control module,
MEDI-LINK EMG
biofeedback module.



Technical Specification

No. Of Channels 2, Display Line and Bar Graphs and Numeric Value, Sensitivity 20 μ V To 2 mV , Full Scale in Steps, Audible Response Alarm Above or Below Threshold From MEDI-LINK Speaker, Frequency Response 20-500Hz (Wide) or 100-200Hz (Narrow) +50/60Hz Notch, Size 210 x 80 x 100mm, Weight 1kg

MEDI-LINK EMG biofeedback module

MEDI-LINK EMG biofeedback module
(must be used with MEDI-LINK control module)
supplied with two EMG pre-amplifiers with cable and plug,
four silver/silver chloride triple electrodes and six
silver/silver chloride single electrodes

ML9710

Accessory Ordering Information

1. EMG pre-amplifier with cable and plug for use on dual-channel EMG biofeedback module
2. Perform vaginal probe (single patient use, 34mm diameter)

RB5031

RB5160

3. Femelex vaginal probe (single patient use, 26mm diameter) **RB495**
4. Anuform anal probe (single patient use, 25mm diameter) **RB5164**
5. Self-adhesive silver/silver chloride triple electrode **RB5010**
6. Self-adhesive silver/silver chloride single electrode **RB5020**
- Lead set for single patient vaginal and anal probes (not shown) **RB5140**
7. Single silver/silver chloride electrode **RB1013**
- Link lead for connecting RB5140 link lead to RB5160, RB495 and RB5164 probes (not shown) **RB5162**
8. Stretch bandage **DU4**
- EMG extension cable set (2 black leads, 1 red lead) - not shown **RB1012**
- Booklet - *EMG Biofeedback Guide* by Prof Tim Watson **EDC301**



Precision ultrasound balance

This latest addition to the range of EMS Physio service equipment has been designed for simple but precise measurement and calibration of ultrasound output. It has been developed for use by technicians who need accurate and easy to read measurements when servicing ultrasound units.

- Calibration traceable to National Standards is available
- Accuracy of output measurement
- Repeatable measurements giving laboratory standards of accuracy
- Measurement of output for EMS Physio and other makes of ultrasound equipment
- Ease of assembly and use
- Can be used in the laboratory or on customer site
- Complete with protective carrying case
- RS232 interface supplied as standard



Technical Specification

Accuracy (scale factor) 10%, Resolution 0.02 watts, Linearity <0.1 watts, Stability <0.1 watts/10 minutes, Zero drift <0.1 watts/hour, Warm up time <10 minutes, Full scale 30 watts, Power input (AC) 100mA @ 240 V, Size 222 x 300 x 300mm, Weight 14kg, Water capacity 1 litre, Recommended frequency range 0.8 to 3.5MHz

Calibration equipment

EMS precision ultrasound balance	CAL102
Budget ultrasound output indicator	RTB01
MEDI-LINK calibration module (not shown)	ML9020
MEDI-CAL software with serial lead (not shown)	ML9021
Certificate of Conformity (for EMS Precision Ultrasound Balance)	RTB02
Certificate of Calibration (for EMS Precision Ultrasound Balance)	RTB03

MEDI-LINK mobility

A modular clinical trolley is available, with a drawer provided as standard and optional accessories can be added according to your needs.

A choice of protective MEDI-LINK carrying cases is also available



Clinical Trolley

- EMS clinical trolley
- Paper holder
- Gel dispenser holder
- Large wire basket (recommended)
- Small wire basket
- Water tray (for use with ML9940)
- Roll of paper (for ML9910)

- ML9900
- ML9910
- ML9920
- ML9930
- ML9940
- ML9950
- ML9960

Carrying Case and Shoulder Bag

- Rigid MEDI-LINK carrying case
- Lightweight soft carrying case

- ML9010S
- EMS525

Stand-Alone Units

The SoLo range offers a wide choice of stand-alone units, either mains only or mains/battery.

These include single and dual-frequency ultrasounds, laser, EMG biofeedback, stimulation and vacuum. The NEW SoLo range from EMS Physio with ergonomic styling, lightweight construction and the latest in electronics technology, makes these top of the range on quality and value for money.

See the separate brochure for full details.

Rehabilitation Products

EMS Physio supplies a wide range of high quality exercise and rehabilitation equipment including a variety of couches, traction units, cycles, rowers, treadmills and multigyms. We supply balance and gait analysis products and the best CPM machines. We can also provide customised gymnasium furniture including wallbars, benches, stools, mirrors, wobble and rocker boards, suspension frames, mats, trampolines and steps, as well as exercise bands, therapeutic putty, body balls and percussors.

See the separate brochure for full details.

If you can't find the product you want in our brochures, contact us directly and we will try to source it at the very best competitive price.



Prices

Prices are subject to alteration without notice and those charged will be prices ruling at the time of dispatch (unless by prior arrangement).

Value Added Tax

VAT will be levied on all items sold in The European Union at the Government set rate and will be shown separately when invoiced. When VAT Exemption is applicable, evidence or certification should be supplied with each written order.

Minimum Order Value

Minimum order value is £25.00 excluding carriage or VAT.

Carriage, Packing and Handling Charge

A carriage and packing charge on all orders will be charged, unless subject to prior agreement. For return of goods a handling charge of up to 15% of consignment value may be levied at the discretion of the Company.

Product specification

EMS Physio policy is one of continuous product improvement. The Company therefore reserves the right to alter designs and specifications at any time without prior notice. In some circumstances a change in product specification to that as listed in the current catalogue may be available at an extra charge. Further details are available on request.

Transfer of property

Title of the goods does not pass until full payment has been made.

Warranty

All EMS Physio products are warranted against defects in materials and workmanship for a period of two years from the date of shipment. A copy of the full EMS Physio warranty is available on request.

The warranty on non-EMS Physio products is limited to one year.

Claims for Missing or Damaged Goods

The customer shall have no right to claim for shortages or defects apparent on inspection, unless:

- **The customer inspects the goods immediately on arrival at its premises.**
- **Written notification is made to the Company within five days of receipt of the goods, specifying the shortage or defect.**
- **The Company is given an opportunity to inspect the goods and investigate the complaint before any use is made of the goods.**
- **Returns must only be made after prior agreement of the Company.**

Terms of Payment

Unless otherwise agreed by the Company in writing, the terms of payment for goods shall be 30 days from invoice date.

All accounts are payable to the Company's registered office at Wantage, Oxfordshire.

Commissioning

Terms available upon application to our Service Department.



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EMS Physio reserves the right to change specifications without prior notice